



Update 24/06/2025

Neos Travel Advisory

Waiver for Passengers Affected by Tel Aviv Flights Cancellations

Dear Travel Partners,

In light of the current circumstances, Neos has decided to suspend all flights to and from Tel Aviv until July 25, 2025. The following waiver is being offered to avoid inconvenience and offer flexibility to our passengers.

POLICY

Markets	All itineraries to/from TLV
Ticket Stock	703
Ticket Issue	All tickets issued on/before June 24, 2025
Original TravelDates	Between June 16, 2025, and July 25, 2025
Rebooking Window	Up to and including August 31, 2025

RE-PROTECTION GUIDELINES

Fare Rules	Policy Within Rebooking Window	Policy outside Rebooking Window
Change Fee(s)	Waived	Fare rules apply
ADCL	Waived	Fare rules apply
Cancellation Fees	Waived	Fare rules apply
Change of Origin/Destination	Fare rules Apply	Fare rules apply

Endorsment: For Travel Agencies, use TLVCANXSUMMER25, when processing a ticket exchange for GDS issued tickets.

Efforts should be made to rebook in the same RBD; if unavailable, a higher RBD may be selected. Change in cabin class is not permitted.

Neos SpA

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